

How to *Get an Update code*

For Supra-Hosted Customers

Android™

Apple®

BlackBerry®

1. Get an update code from your system administrator or for existing TRACcess customers navigate to the TRACcess Manager on a computer or Mobile website.

<https://supra.traccessmanager.com/key/mobile>

2. Enter the update code into the TRACcess eKEY app.

1. Get an update code.

<https://supra.traccessmanager.com/key/mobile>

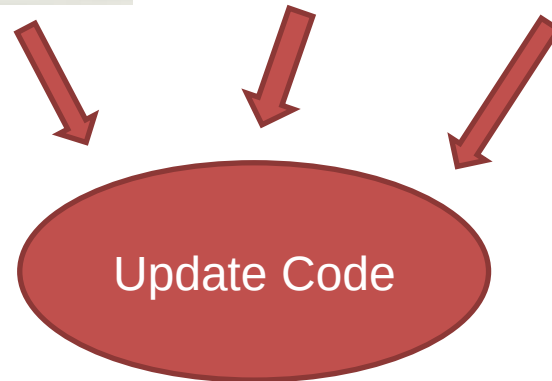
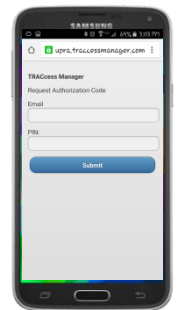
System Administrator



TRACcess Manager



Mobile website link



Click here for general
bookmarking instructions



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<https://supra.tracessmanager.com/key/mobile>

2. Enter the update code into the TRACcess eKEY app.

2. Enter the update code.

Basic Instructions

- | | |
|------------|--|
| Android | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Tap the Android™ menu button.3. Tap Emergency Update.4. Enter the update code.5. Tap the Update Key button. |
| Apple | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Tap Update Key.3. Enter the update code.4. Tap the Update Key button. |
| BlackBerry | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Select the BlackBerry® menu button.3. Select Emergency Update.4. Enter the update code and press the trackpad. |



How to *Add a Bookmark*

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General Bookmarking Instructions

- | | |
|------------|---|
| Android | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Tap the Android's Menu button.3. Tap Add to Home Screen .4. Tap Add. |
| Apple | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Tap the Apple's Share button.3. Tap Add to Home Screen icon.4. At the top right corner of the screen, tap Add. |
| BlackBerry | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Select the BlackBerry Menu button and Add to Home Screen .3. Select Add. |

Note: Android devices vary depending on the manufacturer. For more information on how to bookmark for your specific device, review the device's User Manual.



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www.tracessmanager.com.



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